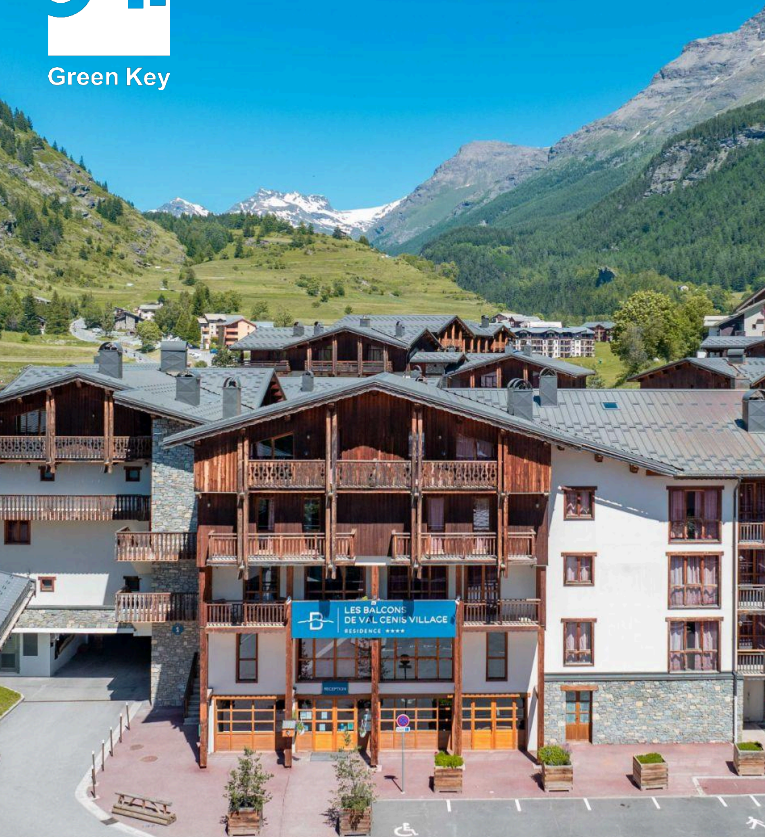




Green Key



LES BALCONS DE VAL CENIS VILLAGE****

Planchamps - LANSLEVILLARD
73480 VAL CENIS - FRANCE
+33 (0)4 79 20 64 00

valcenisvillage@les-balcons.com



RECEPTION OPENING HOURS

8am-12pm / 4:30pm-7pm
Saturday 8am - 12pm / 2pm-7pm

PROCEDURE FOR LATE ARRIVAL

Contact the reception before 7pm to find out where to pick up the keys.

ON ARRIVAL

Bed linen and towels are placed in the apartment (excluding the sofa bed, which should be collected from the reception). Beds are not made on arrival.

GOOD TO KNOW

- Check-in from 5pm onwards and check-out between 8am and 10am (depending on the appointment time for the inventory)
- For comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only two babies aged 0-24 months will be accepted per apartment.

BEFORE DEPARTURE

The occupant must ensure that:

- The dishwasher and bins are emptied
- The fridge, the oven and the appliances are cleaned
- The bed linen and towels should be folded and placed near the entrance door

A cleaning supplement may be charged if the apartment is not left in good condition.

INCLUDED WITH THE BOOKING

- Bed and bathroom linen (towels and bath mats) are placed in the apartment. The household linen for the living room sofa beds must be collected at the reception
- End of stay cleaning (except bins & kitchen)
- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)
- High-speed Wi-Fi, television with international channels
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine, induction hobs, kettle, toaster
- Wood for the wood burner (wood store on the same level as the car park)

EQUIPMENT LOAN (on request limited stock)

- Childcare equipment : travel cot (bring bed linen and mattress), high chair, booster seat (on request when booking the flat)
- Iron and ironing board (reservation on site)
- Raclette, fondue sets (reservation on site)
- Board games
- Compost bins

Opening hours are provided for informational purposes only and may be subject to change during the season.



LES BALCONS
DE VAL CENIS VILLAGE
RÉSIDENTE ****

SPA LES BALCONS PLATINIUM VAL CENIS

- Tel. +33 (0)4 79 59 52 16

OPENING HOURS FOR CLIENTS OF BALCONS DE VILLAGE RESIDENCE :
10am-12pm / 2pm-8pm (adult only from 7pm to 8pm) // Saturday: 2pm-8pm
// closed on Wednesday

The wellness area includes (*free access - towels provided*) :

- Indoor swimming pool (7/13 m. Depth 1.50m) with paddling pool (children under 12s are welcome but must be supervised by an adult)
- Saunas (indoor and outdoor) and hammams (both reserved for 16s+)
- Hot tubs indoor and outdoor (reserved for 14s+)
- Gym with exercise bikes, treadmills, dumbbells (reserved for 14s+)
- Treatment and massage area (paid service and with reservation) (children need to be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all.



LE SPA
LES BALCONS

ADDITIONAL COSTS to be paid on site at the time of booking

- Pet : 12€/night, with a limit of two pets (dog/cat) per apartment (84€ starting 7 nights)
- Covered garage with optical plate reading (max. height 2.10m) : from 5€/night (pre-booking is mandatory). It is mandatory to communicate the vehicle's registration number before arrival. Parking must be booked for the entire duration of the stay.
- Possibility to recharge electric cars with WallBox terminals (4 terminals - 11kWh - extra cost) at Les Balcons Platinum
- Extra kit of towels or bed linen : 8€/kit
- Kit of extra cleaning products: 6€ (sponges, dishwasher tablets, dustbin bags, washing up liquid, multipurpose degreaser)
- Loss of key : 50€
- Tourist tax : 1.90€/night/pers over 18 (subject to change by the town)
- Security deposit : 500€ returned after the inventory check (Les Balcons app, cheque, VISA/MASTER authorisation, cash not accepted)

SHOPS ON SITE (Chalets of the Residence Les Balcons Val Cenis Village)

- SHERPA grocery shop 7 days a week Chalet 6 - Tel. +33 (0)4 79 20 64 06 - 7:30am-1pm / 4pm-7:30pm
- Laundromat (credit card payment) Chalet 4 **Open 24/7**



To facilitate administrative procedures, please provide the following information:

- . The first and last name of each occupant
- . The date of birth of children for the exemption from the tourist tax
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the guest in the event of a late arrival. The email address will also allow for online check-in and pre-authorisation of the apartment security deposit.

Before arrival, it is highly recommended to complete the online check-in via the app Les Balcons, which must be downloaded before. Using the app allows the guest to limit the pre-authorisation to 1€, which is temporarily blocked, instead of the usual amount of the security deposit. The actual deposit amount will only be debited upon departure, in the event of replacement, cleaning or other unsettled additional services fees.

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LES BALCONS
DE VAL CENIS VILLAGE
RÉSIDENTIE ★★★★★