



Green Key



## LES BALCONS DE VAL CENIS LE HAUT\*\*\*

188, Rue sur Léva - LANSLEVILLARD  
73480 VAL CENIS - FRANCE  
+33 (0)4 79 05 55 55  
valcenislehaut@les-balcons.com



### RECEPTION OPENING HOURS

8am-12pm / 4:30pm-7pm  
Saturday 7am-12pm / 2pm-8pm

### PROCEDURE FOR LATE ARRIVAL

Contact the reception before 7pm.  
An explanatory envelope, with the name of the client, will be located on the shutter of the reception.  
Bed linen and towels will be placed in the apartment.

### ON ARRIVAL

Towels and bed linen must be collected from the reception. Beds are not made.

### GOOD TO KNOW

- Check-in from 5pm (on Saturdays administrative arrivals are possible from 2pm)
- Check-out between 8am and 10am (depending on the appointment time for the inventory)
- For comfort and safety, the maximum number of occupants must not be exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only two babies aged 0-24 months will be accepted per apartment.

### BEFORE DEPARTURE

The occupant must ensure that:

- The cleaning is done
- The dishwasher and bins are emptied
- The oven and fridge are cleaned
- The bed linen and towels are put in the laundry carts at the reception.

*A cleaning supplement may be charged if the apartment is not left in good condition.*

### INCLUDED WITH THE BOOKING

- Towels and bed linen provided at the reception for all participants
- Wifi & television with international channels
- Kitchen equipped with microwave, fridge/freezer, dishwasher, electric filter coffee machine, ceramic hobs, kettle, toaster (oven in the 12/14 person apartment)
- 2 saunas and 1 gym (with reservation, both reserved for 16s+)
- Ground level sauna : 4pm-7:30pm
- First floor sauna : 4:30pm-7:30pm

### EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment: travel cot (bring bed linen and mattress), high chair, booster seat (on request when booking the flat)
- Iron and ironing board, hair dryer
- Raclette-pierrade, fondue, mini-oven, mixer, extension lead
- Board game
- Compost bins

Opening hours are provided for informational purposes only and may be subject to change during the season.



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RÉSIDENTE \*\*\*



## ADDITIONAL COSTS to be paid on site or at the time of booking

- Pet : 12€/night, with a limit of two pets (dog/cat) per apartment (84€ starting 7 nights)
- Covered garage with optical plate reading (max. height 1.97m) : from 5€/night (pre-booking is mandatory). It is mandatory to communicate the vehicle's registration number before arrival. Parking must be booked for the entire duration of the stay.
- Possibility to recharge electric cars with WallBox terminals (4 terminals - 11kWh - extra cost) at Les Balcons Platinum Val Cenis.
- Comfort Service (7 nights minimum) : 30€/bedroom. Beds made on arrival (except sofa beds), change of towels mid-stay on request, a kit of cleaning products (2 sponges, bottle of washing up liquid, degreaser, dishwasher tablets, dustbin bags, dishcloths). This service does not include end of stay cleaning.
- End of stay cleaning (except kitchen) : 4/6 fam, 4/6 and 5/7 pers: 60€, 8/10 pers: 90€, 12/14 pers: 125€  
Before departure, it is still necessary to empty the dishwasher and bins and clean the oven & fridge and put the bed linen and towels in the laundry carts at the reception
- Kit of cleaning products : 8€ (2 sponges, bottle of washing up liquid, multipurpose degreaser, dishwasher tablets, dustbin bags, dishcloths)
- Extra kit of towels or bed linen : 8€/ kit
- Loss of key : 125€
- Bakery service (reservation the previous evening at the residence's reception before 6:30pm)
- Tourist tax : 1.35€/night/pers over 18 (subject to change by the town)
- Security deposit : 500€ returned after the inventory check (Les Balcons app, VISA/MASTER card authorisation, cheque, cash)

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To facilitate administrative procedures, please provide the following information:

- . The first and last name of each occupant
- . The date of birth of children for the exemption from the tourist tax
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the guest in the event of a late arrival. The email address will also allow for online check-in and pre-authorisation of the apartment security deposit.

Before arrival, it is highly recommended to complete the online check-in via the app Les Balcons, which must be downloaded before. Using the app allows the guest to limit the pre-authorisation to 1€, which is temporarily blocked, instead of the usual amount of the security deposit. The actual deposit amount will only be debited upon departure, in the event of replacement, cleaning or other unsettled additional services fees.



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RÉSIDENCE ★★★