



Green Key



## LES BALCONS PLATINIUM VAL CENIS\*\*\*\*\*

Planchamps - LANSLEVILLARD  
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[platinum.valcenis@les-balcons.com](mailto:platinum.valcenis@les-balcons.com)



### RECEPTION OPENING HOURS

8am-12pm / 3pm-7pm  
Saturday 7:30am -10pm

### PROCEDURE FOR LATE ARRIVAL

The keys will be placed in an envelope with the name, which will be put in the letter box located to the right of the reception entrance. It is important to contact the on-site team before 7:00pm so that the establishment can explain the procedure and the location of the apartment.

### ON ARRIVAL

Beds (excluding sofa beds) will be made on arrival in all the bedrooms. Towels and bed linen for the sofa bed will be left in the cupboard in the lounge.

### GOOD TO KNOW

- 7 night stay = Saturday to Saturday
- Check-in from 5pm onwards and check-out between 7.30am and 10am (depending on the appointment time for the inventory)
- For comfort and safety, the maximum number of occupants must not be exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only two babies aged 0-24 months will be accepted per apartment

### BEFORE DEPARTURE

- Empty the dishwasher and bins
  - Clean all appliances (fridge, oven, coffee machine, ...) and strip your beds..
- A cleaning supplement may be charged if the apartment is not left in good condition*

### INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats left in the apartment for all participants
- Bathrobes for over 16s
- End of stay cleaning (except kitchen)
- Sample of cleaning products (sponges, dishwasher tablets, dustbin bags, washing up liquid, degreaser, tea towel)
- Soap dispenser, shampoo, hair dryer
- Whirlpool bath : fill it up completely (cover the jets) before activating the different functions. (Do not use bubble bath!)
- High-speed Wi-Fi & television with chromecast (in the living room)
- Bluetooth speakers in the bathroom
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine and Nespresso capsules Magimix, induction hobs, kettle, toaster, raclette and fondue sets, wine cellar
- Wood for the wood burner on request (except 2/4 pers apt)
- Luggage room with lockers with code (ground floor)

### EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment : travel cot and mattress (bring bed linen), high chair, booster seat, bottle warmer (on request when booking the flat)
- Iron and ironing board
- Compost bins

Opening hours are provided for informational purposes only and may be subject to change during the season.



LES BALCONS  
PLATINIUM VAL CENIS  
RÉSIDENCE \*\*\*\*\*

## SPA LES BALCONS PLATINIUM VAL CENIS -

Tel. +33 (0)4 79 59 52 16

OPENING HOURS FOR CLIENTS OF THE PLATINIUM RESIDENCE:

Sunday to Friday: 10am-8pm - Adult only from 7pm to 8pm

Saturday: 2pm-8pm

The wellness area includes (*free access - towels provided*):

- Indoor swimming pool (7/13 m. Depth 1.50m) with paddling pool (children under 12s are welcome but must be supervised by an adult)
- Saunas (indoor and outdoor) and hammams (both reserved for 16s+)
- Hot tubs indoor and outdoor (reserved for 16s+)
- Gym with exercise bikes, treadmills, dumbbells (reserved for 16s+)
- Treatment and massage area (paid service and with reservation) (children need to be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all.



LE SPA  
LES BALCONS

### ADDITIONAL COSTS to be paid on site at the time of booking

- Pet : 84€/week, with a limit of two pets (dog or cat) per apartment
- Covered garage with optical plate reading (max. height 2.10m) : 35€/week (pre-booking is mandatory). It is mandatory to communicate the vehicle's registration number before arrival. Parking must be booked for the entire duration of the stay.
- Possibility to recharge electric cars with WallBox terminals (4 terminals - 11kWh - extra cost)
- Extra kit of towels or bed linen : 8€ /kit
- Loss of key (magnetic card) : 15€, loss of bath robe : 50€
- Tourist tax : 2.50€/night/pers over 18 (subject to change by the town)
- Security deposit : 650€ returned after the inventory check ( Les Balcons app, VISA/MASTER authorisation, cheque)

### SHOPS ON SITE (Chalets of the Residence Les Balcons Val Cenis Village)

- SHERPA grocery shop 7 days a week Chalet 6 - Tel. +33 (0)4 79 20 64 06 - 7:30am-1pm / 4pm-7:30pm
- Laundromat (credit card payment) Chalet 4 Open 24/07



To facilitate administrative procedures, please provide the following information:

- . The first and last name of each occupant
- . The date of birth of children for the exemption from the tourist tax
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the guest in the event of a late arrival. The email address will also allow for online check-in and pre-authorisation of the apartment security deposit.

Before arrival, it is highly recommended to complete the online check-in via the app Les Balcons, which must be downloaded before. Using the app allows the guest to limit the pre-authorisation to 1€, which is temporarily blocked, instead of the usual amount of the security deposit. The actual deposit amount will only be debited upon departure, in the event of replacement, cleaning or other unsettled additional services fees.



LES BALCONS  
PLATINIUM VAL CENIS  
RÉSIDENCE ★★★★★