



LES BALCONS DE LA ROSIÈRE****

120, Rue de L'Averne
Les Eucherts - LA ROSIÈRE
73700 MONTVALEZAN - FRANCE
+33 (0)4 79 04 31 50
larosiere@les-balcons.com



RECEPTION OPENING HOURS

8am-12pm / 4pm-8pm

Saturday: 8am-12pm / 2pm-8pm

PROCEDURE FOR LATE ARRIVAL

Notify the reception before 8pm.

An explanatory envelope will be at the reception desk.

ON ARRIVAL

Bed linen and towels are placed in the apartment (excluding sofa beds, which should be collected from the reception).
Beds are not made.

GOOD TO KNOW

- Check-in from 5pm onwards and check-out between 8am and 10am (depending on the appointment time for the inventory)

- For comfort and safety, the maximum number of occupants must not be exceeded under any circumstances

- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only two babies aged 0-24 months will be accepted per apartment.

BEFORE DEPARTURE

The occupant must ensure that:

- The dishwasher and bins are emptied

- The fridge and oven are cleaned

- The bed linen and towels are put in the bags provided.

A cleaning supplement may be charged if the apartment is not left in good condition.

INCLUDED WITH THE BOOKING

- Bed and bathroom linen (towels and bath mats) are placed in the apartment. The household linen for the living room sofa beds must be collected at the reception

- End of stay cleaning (except bins & kitchen)

- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)

- High-speed Wi-Fi, television with international channels

- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine, induction hobs, kettle, toaster

- Wood for the wood burner freely available

- Luggage room accessible on Saturday

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment: travel cot and mattress (bring bed linen), high chair, booster seat (on request when booking the flat)

- Iron and ironing board

- Raclette, fondue and pancake sets

- Mixers ...

Opening hours are provided for informational purposes only and may be subject to change during the season.



LES BALCONS
DE LA ROSIÈRE
RÉSIDENCE ****

LES BALCONS SPA *(Les Balcons customers only)*

Tel. +33 (0)4 79 23 18 44 - Chalet 3

Opening hours to be confirmed

Saunas, hammams, hot tub, deckchairs

Accessible for over 16s -Towels provided

Limited to 20 persons

HÔTEL ALPARENA SPA - Tel. +33 (0)4 79 22 42 69

OPENING HOURS FOR CLIENTS OF THE RESIDENCE : 10am-12pm /
3pm-8pm (closed on Wednesday morning & Saturday morning) - Adult only
from 7pm to 8pm

The wellness area includes (*free access - towels provided*)

- Indoor swimming pool (6m/14m. Profondeur 1m22) and paddling pool (children under 16s are welcome but must be supervised by an adult)
- Saunas and hammams (both reserved for 16s+)
- Hot tubs (reserved for 16s+)
- Gym : exercise bikes, treadmill, dumbbells, bodybuilding equipment, rowing machines (reserved for 16s+)
- Thalgo treatment and massage area and nail bar (paid service and with reservation) (children need to be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all.



LE SPA
ALPARENA

*Not to be missed! The Romantic Duo Pack
2 massages of 50 min of your choice
(excluding signature massage), private use
of the outdoor sauna and Japanese bath
for 30 min, 2 glasses of crémant served at
sunset and dinner of the day at the
ALPAGIO restaurant.*

ADDITIONAL COSTS to be paid on site at the time of booking

- Pet : 12€/night, with a limit of two pets (dog/cat) per apartment (84€ starting 7 nights)
- Covered garage with optical plate reading (max. height 1.90m) : from 5€/night (pre-booking is mandatory). It is mandatory to communicate the vehicle's registration number before arrival. Parking must be booked for the entire duration of the stay.
- Possibility to recharge electric cars with WallBox terminals at Hotel Alparena (3 terminals 11kWh-extra cost). Vehicle must be registered at the hotel before entering parking to recharge.
- Extra kit of towels or bed linen : 8€/ kit
- Kit of extra cleaning products : 6€ (on site)
- Loss of key : 50€
- Tourist tax : 2.86€/night/pers over 18 (subject to change by the town)
- Security deposit : 500€ returned after the inventory check (Les Balcons app, VISA/MASTER card authorisation, cheque, cash)

SHOPS ON SITE

- SHERPA Grocery shop - Tel. +33 (0)4 79 23 18 39 - 7 days a week from 7:30am-12:30pm / 4pm-7pm
- Surf Ski shop / Quiksilver Shop- Tél. +33 (0)4 79 23 18 40
- Laundromat : a 15mn walk away in the village



To facilitate administrative procedures, please provide the following information:

- . The first and last name of each occupant
- . The date of birth of children for the exemption from the tourist tax
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the guest in the event of a late arrival. The email address will also allow for online check-in and pre-authorisation of the apartment security deposit.

Before arrival, it is highly recommended to complete the online check-in via the app Les Balcons, which must be downloaded before. Using the app allows the guest to limit the pre-authorisation to 1€, which is temporarily blocked, instead of the usual amount of the security deposit. The actual deposit amount will only be debited upon departure, in the event of replacement, cleaning or other unsettled additional services fees.



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