

### INCLUDED WITH THE BOOKING

- Cleaning product kit (sponge, dishwasher
- · High-speed Wi-Fi, television with international

# RESIDENCE LE VAL CHAVIÈRE\*\*\*

140 Rue de la Lombarde 73440 VAL THORENS - FRANCE +33 (0)4 79 00 79 10 valthorens@les-balcons.com



### RECEPTION OPENING HOURS

- from Monday to Thursday from 8:30am-11am / 4pm-7pm Friday from 8:30am-12pm / 3pm-7:30pm
- Saturday from 7am-8pm
- Sunday from 8:30am-12pm / 3pm-7:30pm

#### PROCEDURE FOR LATE ARRIVAL

The name and apartment number will be written on the reception door (3rd floor of Val Chaviere), the key will be inside the apartment. Registration will take place the next morning, when the reception reopens.

#### **ON ARRIVAL**

Beds (excluding sofa beds) will be made according to the number of people registered, towels and bed linen for those sleeping on the sofa bed will be left in the apartment.

#### **GOOD TO KNOW**

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out before 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

## **BEFORE DEPARTURE**

The occupant must ensure that:

- The dishwasher and bins are emptied
- The fridge and oven are cleaned
- The bed linen and towels are left on the table in the lounge or in the apartment entrance

A cleaning supplement may be charged if the apartment is not left in a good condition

### **EQUIPMENT LOAN** (on request, limited stock)

- Childcare equipment: travel cot & mattress (bring bed linen), high chair, booster seat (on request when booking the flat)
- Ironing board and iron
- Raclette, fondue sets
- Board games



### **SPA LES BALCONS DE VAL THORENS** - CHALET 2

Tel. +33 (0)4 79 00 85 86 - Email: spa.valthorens@les-balcons.com

The wellness area includes (free access - towels provided)

- Indoor swimming pool (5m.40x11m. Depth 1.20m) with paddling pool Children are welcome under adult supervision
- Saunas (indoor and outdoor) and hammams (reserved for over 16s)
- Hot tubs (indoor and outdoor) (reserved for over 14s)
- Gym with exercise bikes, treadmills, dumbbells (reserved for over 14s)
- Thalgo area for treatments and massages (paid service and with reservation) (Children must accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all



# ADDITIONAL COSTS to be paid on site or at the time of booking

- Please note there is no car park at this establishment

- Extra kit of towels or bed linen: 8 eur per kit

#### **SHOPS ON SITE**

- 3 Ski shops Tel. +33 (0)4 79 00 06 65 +33 (0)4 79 01 42 05 +33 (0)4 79 00 01 76

Intersport Caron every day: 8:30am-7:30pm

& Style from Friday to Monday 8:30am-7:30pm / from Tuesday to Thursday: 9am - 12:30pm / 3pm - 7:30pm Salomon Corner from Friday to Monday 8:30am-7:30pm / from Tuesday to Thursday: 9am - 1pm/3pm - 7:30pm

#### OTHER INFORMATION



To facilitate administrative procedures, please provide us with the following information:

- . The first and last name of each occupant
- . The date of birth of the children for tourist tax exemption
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.

Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.

