



RESIDENCE LE VAL CHAVIÈRE***

140, Rue de la Lombarde
73440 VAL THORENS - FRANCE
+33 (0)4 79 00 79 10
valthorens@les-balcons.com



RECEPTION OPENING HOURS

- from Monday to Thursday 5pm-7pm
- Friday from 8:30am-11am / 4pm-7pm
- Saturday from 7am-7:30pm
- Sunday from 4pm-7pm

PROCEDURE FOR LATE ARRIVAL

The name and apartment number will be written on the reception door (3rd floor of Val Chavière), the key will be inside the apartment. Registration will take place the next morning, when the reception reopens.

ON ARRIVAL

Beds (excluding sofa beds) will be made according to the number of people registered, towels and bed linen for those sleeping on the sofa bed will be provided by the reception desk upon request.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out before 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

BEFORE DEPARTURE

The occupant must ensure that:

- The dishwasher and bins are emptied
- The kitchen and the dishes are cleaned
- The bed linen and towels are left on the table in the lounge or in the apartment entrance

A cleaning supplement may be charged if the apartment is not left in a good condition

INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats provided for all participants
- End of stay cleaning (except bins & kitchen)
- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)
- High-speed Wi-Fi, television with international channels
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine, induction hobs, kettle, toaster
- Wood for wood burner freely available, when the apartment is equipped with
- Private ski locker

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment : travel cot & mattress (bring bed linen), high chair, booster seat (on request when booking the flat)
- Ironing board and iron
- Raclette, fondue sets
- Board games

Opening hours are provided for informational purposes only and may be subject to change during the season.



LE VAL CHAVIÈRE
RÉSIDENCE ***

SPA LES BALCONS DE VAL THORENS - CHALET 2

Tel. +33 (0)4 79 00 85 86 - Email: spa.valthorens@les-balcons.com

10am-8pm (closed on Saturday) - Adult only from 7pm to 8pm



LE SPA
LES BALCONS

The wellness area includes (*free access - towels provided*)

- Indoor swimming pool (5m.40x11m. Depth 1.20m) with paddling pool

Children are welcome under adult supervision

- Saunas (indoor and outdoor) and hammams (reserved for over 16s)

- Hot tubs (indoor and outdoor) (reserved for over 16s)

- Gym with exercise bikes, treadmills, dumbbells (reserved for over 16s)

- Thalgo area for treatments and massages (paid service and with reservation)

(Children must accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all

ADDITIONAL COSTS to be paid on site or at the time of booking

- Pet: 100 eur/week, with a limit of two pets (dog or cat) per apartment

- Extra kit of towels or bed linen : 8 eur per kit

- Kit of extra cleaning products : 6 eur

- Loss of key: 60 eur

- Tourist tax: 1.87 eur/day/pers over 18 (subject to change by the town)

- Security deposit: 800 eur returned after the inventory check (Les Balcons app, VISA/MASTER authorisation, cheque, cash)

SHOPS ON SITE

- Laundromat - Near the Tourist Office

- Ski shop in the Caron shopping center : The North Face **every day: 8:30am-7:30pm** - Tel. +33 (0)4 79 00 01 76

3 other ski shops are available :

Intersport Caron **every day: 8:30am-7:30pm**

Ride & Style **from Friday to Monday 8:30am-7:30pm / from Tuesday to Thursday: 9am - 12:30pm / 3pm - 7:30pm**

Salomon Corner **from Friday to Monday 8:30am-7:30pm / from Tuesday to Thursday: 9am - 1pm/ 3pm - 7:30pm**

OTHER INFORMATION

The residence does not have a car park. It is possible to reserve via Valthoparc (<https://valthoparc.fr/>). The closest car parks are P2 at the entrance of the resort (20mn walk or 10/15mn with the free shuttle bus) P3 and P4 outside of the resort (access by the shuttle bus every 30mn on Saturday and less often during the week).



To facilitate administrative procedures, please provide us with the following information:

. The first and last name of each occupant

. The date of birth of the children for tourist tax exemption

. The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.

Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.



LE VAL CHAVIÈRE
RÉSIDENCE ★★★