



LES BALCONS PLATINIUM VAL THORENS*****

321 Rue des Balcons - Piste Plein Sud
73440 VAL THORENS - FRANCE
+33 (0)4 79 00 90 70
valthorens@les-balcons.com
(direct line +33 (0)4 79 00 90 78)



RECEPTION OPENING HOURS

8am-1pm / 3pm-8pm
Saturday: 7:30am-8pm

PROCEDURE FOR LATE ARRIVAL

Inform the reception before 7pm. A night watchman will be present at Chalet 2 to give clients the keys.

ON ARRIVAL

Beds (excluding sofa beds) will be made according to the number of people registered, towels and bed linen for those sleeping on the sofa bed will be left in the apartment.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out before 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not be exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

BEFORE DEPARTURE

The occupant must ensure that:

- The crockery is clean (dishes can be left in the dishwasher)
- The bins are taken out
- The bed linen and towels are left in the entrance

A cleaning supplement may be charged if the apartment is not left in good condition

INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats provided for all participants
- End of stay cleaning (except bins & kitchen)
- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)
- High-speed Wi-Fi, television with international channels
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter and Dolce Gusto coffee machine, induction hobs, kettle, toaster, raclette set, fondue set
- Wood for the wood burner (if there is one in the apartment) : to be collected from the reception
- Private ski locker

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment : travel cot & mattress (bring bed linen), high chair, booster seat (on request when booking the flat)
- Board games
- Iron and ironing board



LES BALCONS
PLATINIUM VAL THORENS
RÉSIDENCE *****

SPA LES BALCONS PLATINIUM - 10am-8pm (closed on Saturday)
Hot tub, sauna, hammam - Free and exclusive access for the Platinum clients
over 16 years old

SPA LES BALCONS DE VAL THORENS - CHALET 2
Tel. +33 (0)4 79 00 85 86 - spa.valthorens@les-balcons.com
8am-8pm (closed on Saturday) - Adult only from 7pm to 8pm

The wellness area includes (free access - towels provided):
- Indoor swimming pool (5m.40x11m. Depth 1.20m) with paddling pool
Children are welcome under adult supervision
- Saunas (indoor & outdoor) and hammam (reserved for over 16s)
- Hot tubs (indoor & outdoor) (reserved for over 14s)
- Gym with exercise bikes, treadmills, dumbbells (reserved for over 14s)
- Thalgo area for treatments and massages (paid service and with reservation). (Children must be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all



ADDITIONAL COSTS to be paid on site or at the time of bookings

- Pet: 100 eur/week, with a limit of two pets (dog or cat) per apartment
- Covered car park of the residence with optical reading (max. height. 2.10m): 91 eur/week
- Possibility to charge electric vehicles using WallBox charging point of 11 kWh (extra cost)
- Loss of key: 60 eur
- Tourist tax: 3.85 eur/day/pers over 18s (subject to change by town)
- Security deposit: 800 eur returned after the inventory check (Les Balcons app, VISA/MASTER authorisation, cheque, cash)

SHOPS ON SITE

- Restaurant L'AUBERGE (traditional cooking) - Tel. +33 (0)4 79 00 91 91
7:30am-10am / 12pm-2pm / 6:30pm-10pm (230 seats, 2 dinner services, one at 6:30pm/7pm the other at 8:30pm/9pm)
If half boarders arrive too late, a take away can be given
- SHERPA grocery shop - Tel. +33 (0)4 79 00 91 90 every day from 7:30am-1pm / 4pm-8pm
- Laundromat - Chalet 2: self-service machines with pre-dosed washing powder, payment with credit card
- 2 Ski shops INTERSPORT - PLP SPORTS - Tel. +33 (0)4 79 00 90 80 and +33 (0)4 79 00 90 73
Intersport 1 (Chalet 1) from Monday to Thursday: 8:30am-7:30pm & from Friday to Sunday : 8:30am-8pm
Intersport 2 (Chalet 2) from Monday to Thursday: 8:30am-1pm / 2:30pm-7:30pm & from Friday to Sunday: 8:30am-8pm

OTHER INFORMATION

- Private parking: Valthoparc parking (<https://valthoparc.fr/>)
- The 2 closest car parks are P0 at the end of the street, 5 mn walk & P1 next to the Place des Arolles at a 10mn walk.
P2 at the entrance of the resort (20mn walk or 10/15mn with the free shuttle bus) P3 and P4 outside of the resort
(access by shuttle bus every 30mn on Saturday and less often during the week)



To facilitate administrative procedures, please provide us with the following information :

- . The first and last name of each occupant
- . The date of birth of the children for tourist tax exemption
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the guest in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit. Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.



LES BALCONS
PLATINIUM VAL THORENS
RÉSIDENCE ★★★★★