



LES BALCONS DE VAL CENIS VILLAGE****

Planchamps - LANSLEVILLARD
73480 VAL CENIS - FRANCE
+33 (0)4 79 20 64 00

valcenisvillage@les-balcons.com



RECEPTION OPENING HOURS

- Saturday: 7:30am - 8pm
- from Sunday to Thursday 8am-12pm / 4pm-7pm
- Friday 8am-12pm / 3pm-8pm

PROCEDURE FOR LATE ARRIVAL

An explanatory envelope will be located in the safe secured by a code in front of the reception (please contact the reception before 7:00pm to get the code).

ON ARRIVAL

Beds (excluding sofa beds) will be made according to the number of people registered. Towels and bed linen for those sleeping on the sofa bed should be collected from the reception.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out between 7:30am and 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

BEFORE DEPARTURE

The occupant must ensure that:

- The dishwasher and bins are emptied
- The fridge, the oven and the appliances are cleaned
- The bed linen and towels should be folded and placed near the entrance door

A cleaning supplement may be charged if the apartment is not left in good condition

INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats left in the apartment except for those sleeping on the sofa bed (to be collected from the reception).
- End of stay cleaning (except bins & kitchen)
- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)
- High-speed Wi-Fi, television with international channels
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine, induction hobs, kettle, toaster
- Wood for the wood burner (wood store on the same level as the car park)
- Private ski locker

EQUIPMENT LOAN (on request limited stock)

- Childcare equipment: travel cot (bring bed linen and mattress), high chair, booster seat (on request when booking the flat)
- Iron and ironing board (reservation on site)
- Raclette, fondue sets (reservation on site)
- Board games

Opening hours are provided for informational purposes only and may be subject to change during the season.



LES BALCONS
DE VAL CENIS VILLAGE
RÉSIDENCE ****

SPA LES BALCONS PLATINIUM VAL CENIS

- Tel. +33 (0)4 79 59 52 16

OPENING HOURS FOR CLIENTS OF THE VILLAGE RESIDENCE:

10am- 12pm / 2pm-8pm (closed on Wednesday and Saturday) - Adult only from 7pm to 8pm

The wellness area includes (*free access - towels provided*):

- Indoor swimming pool (7/13 m. Depth 1.50m) with paddling pool (for under 12s children must be accompanied by an adult). Children are welcome under adult supervision
- Saunas (indoor and outdoor) and hammams (both reserved for over 16s)
- Hot tubs indoor and outdoor (reserved for over 14s)
- Gym with exercise bikes, treadmills, dumbbells (reserved for over 14s)
- Treatment and massage area (paid service and with reservation) (children must be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all



LE SPA
LES BALCONS

ADDITIONAL COSTS to be paid on site at the time of booking

- Pet : 84 eur/week, with a limit of two pets(dog/cat) per apartment
- The residence's covered car park with optical reading (max. height 2.10m) : 56 eur/week
Possibility to charge an electric car using WallBox charging point of 11kWh (extra cost) - Book a time slot at the reception of the Platinum chalet
- Extra kit of towels or bed linen: 8 eur per kit
- Kit of extra cleaning products: 6 eur (sponges, dishwasher tablets, dustbin bags, washing up liquid, multipurpose degreaser)
- Loss of key: 50 eur
- Tourist tax: 1.90 eur/day/pers over 18 (subject to change by the town)
- Security deposit: 500 eur returned after the inventory check (Les Balcons app, cheque, VISA/MASTER authorisation, cash not accepted)

SHOPS ON SITE (Chalets of the Residence Les Balcons Val Cenis Village)

- Restaurant LA BERGERIE (Traditional cuisine) Chalet 5 - Tel. +33 (0)4 79 20 64 05
7:30am-10am / 12pm-2:30pm / 6:30pm-10:30pm
- SHERPA grocery shop 7 days a week Chalet 6 - Tel. +33 (0)4 79 20 64 06 - 7:30am-12:30pm / 4pm-7:30pm
- Ski shop SPORT 2000 Chalet 7 - Tel. +33 (0)4 79 20 64 07 - Friday, Saturday, Sunday 8:30am - 7pm
and from Monday to Thursday 8:30am-12:30pm / 4pm-6:30pm)
- Laundromat (coins or notes) Chalet 4



To facilitate administrative procedures, please provide us with the following information:

- . The first and last name of each occupant
- . The date of birth of the children for tourist tax exemption
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.
Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.

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LES BALCONS
DE VAL CENIS VILLAGE
RÉSIDENCE ★★★★★