



LES BALCONS DE VAL CENIS LE HAUT***

188, Rue sur Léva - LANSLEVILLARD
73480 VAL CENIS - FRANCE
+33 (0)4 79 05 55 55
valcenishaut@les-balcons.com



RECEPTION OPENING HOURS

8am-12pm / 4:30pm-7pm
Saturday 7am-12pm / 2pm-8pm

PROCEDURE FOR LATE ARRIVAL

Contact the reception before 7:00pm.
An explanatory envelope, with the name of the client, will be located on the shutter of the reception.
Bed linen and towels will be placed in the apartment.

ON ARRIVAL

Towels and bed linen must be collected from the reception. Beds are not made.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm but administrative arrivals are possible from 2pm
- Check-out by 10am at the latest
- For your comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

BEFORE DEPARTURE

The occupant must ensure that:

- The cleaning is done
- The dishwasher and bins are emptied
- The oven and fridge are cleaned
- Put the bed linen and towels in the laundry carts at the reception.

A cleaning supplement may be charged if the apartment is not left in good condition

INCLUDED WITH THE BOOKING

- Towels and bed linen provided at the reception for all participants
- Wifi & television with international channels
- Kitchen equipped with microwave, fridge/freezer, dishwasher, electric filter coffee machine, ceramic hobs, kettle, toaster (oven in the 12/14 person apartment)
- Private ski locker
- 2 saunas - Opening hours 4pm-7:30pm (*with reservation, access prohibited for under 16s*)
- 1 gym (*with reservation, access prohibited for under 16s*)

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment: travel cot (bring bed linen and mattress), high chair, booster seat (on request when booking the flat)
- Iron and ironing board, hair dryer
- Raclette-pierrade, fondue, pancake sets, mini-oven, mixer, extension lead
- Board game
- Sledges

Opening hours are provided for informational purposes only and may be subject to change during the season.



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ADDITIONAL COSTS to be paid on site or at the time of booking

- Pet: 84 eur/week, with a limit of two pets (dog/cat) per apartment
- The residence's covered car park with optical reading (max. height 1.97m): 56 eur
- Possibility to recharge an electric car using WallBox charging point of 11kWh (extra cost)- Book a time slot at the reception of the Platinum chalet
- Comfort Service (7 nights minimum) : 30 eur/bedroom. Beds made on arrival (except sofa beds), change of towels mid-stay on request, a kit of cleaning products (2 sponges, bottle of washing up liquid, degreaser, dishwasher tablets, dustbin bags, dishcloths). This service does not include end of stay cleaning.
- End of stay cleaning (except kitchen): 4/6 fam, 4/6 and 5/7 pers: 60 eur, 8/10 pers: 90 eur, 12/14 pers: 125 eur
- Before departure, it is still necessary to empty the dishwasher and bins and clean the oven & fridge and put the bed linen and towels in the laundry carts at the reception.
- Kit of cleaning products: 6 eur (2 sponges, bottle of washing up liquid, multipurpose degreaser, dishwasher tablets, dustbin bags, dishcloths)
- Extra kit of towels or bed linen: 8 eur per kit
- Loss of key: 50 eur
- Bakery service (reservation the previous evening at the residence's reception)
- Tourist tax: 1.35 eur/day/pers over 18 (subject to change by the town)
- Security deposit: 500 eur returned after the inventory check (Les Balcons app, VISA/MASTER card authorisation, cheque, cash)



To facilitate administrative procedures, please provide us with the following information:

- . The first and last name of each occupant*
 - . The date of birth of the children for tourist tax exemption*
 - . The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.*
- Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.*



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RÉSIDENCE ★★★