



LES BALCONS PLATINIUM VAL CENIS*****

Planchamps - LANSLEVILLARD
73480 VAL CENIS - FRANCE
+33 (0)4 79 59 01 89
platinum.vc@les-balcons.com



RECEPTION OPENING HOURS

8am-12pm / 4pm-8pm
Saturday 7:30am -11pm

PROCEDURE FOR LATE ARRIVAL

The keys are deposited in a nominative envelope, that is put in the letter box located on the right of the reception. It is important to contact the team on site before 7:00pm so that the establishment can explain the procedure and the location of the apartment.

ON ARRIVAL

Beds (excluding sofa beds) will be made on arrival in all the bedrooms. Towels and bed linen for the sofa bed will be left in the cupboard in the lounge.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out before 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not be exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments

BEFORE DEPARTURE

- Empty the dishwasher and bins
 - Clean all appliances (fridge, oven, coffee machine, ...).
- A cleaning supplement may be charged if the apartment is not left in good condition*

INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats left in the apartment for all participants
- Bathrobes for over 16s
- End of stay cleaning (except kitchen)
- Sample of cleaning products (sponges, dishwasher tablets, dustbin bags, washing up liquid, degreaser, tea towel)
- Soap dispenser, shampoo, hair dryer
- Whirlpool bath: fill it up completely (cover the jets) before activating the different functions (do not use bubble bath!)
- High-speed Wi-Fi & television with chromecast
- Bluetooth speakers in the bathroom
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine and Nespresso capsules Magimix, induction hobs, kettle, toaster, raclette and fondue sets, wine cellar
- Wood for the wood burner on request (except 2/4 pers apt)
- Private ski locker with shoe drying equipment
- Luggage room with lockers with code (ground floor)

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment : travel cot and mattress (bring bed linen), high chair, booster seat, bottle warmer (on request when booking the flat)
- Iron and ironing board



LES BALCONS
PLATINIUM VAL CENIS
RÉSIDENCE *****

SPA LES BALCONS PLATINIUM VAL CENIS -

Tel. +33 (0)4 79 59 52 16

OPENING HOURS FOR CLIENTS OF THE PLATINIUM RESIDENCE:

10am-8pm - Adult only from 7pm to 8pm

The wellness area includes (*free access - towels provided*):

- Indoor swimming pool (7/13 m. Depth 1.50m) with paddling pool (for under 12s children must be accompanied by an adult).
- Saunas (indoor and outdoor) and hammams (both prohibited for under 16s)
- Hot tubs indoor and outdoor (reserved for over 16s)
- Gym with exercise bikes, treadmills, dumbbells (reserved for over 16s)
- Treatment and massage area (paid service and with reservation) (children must be accompanied by an adult)

These restrictions meet safety and well-being standards to ensure the best experience for all



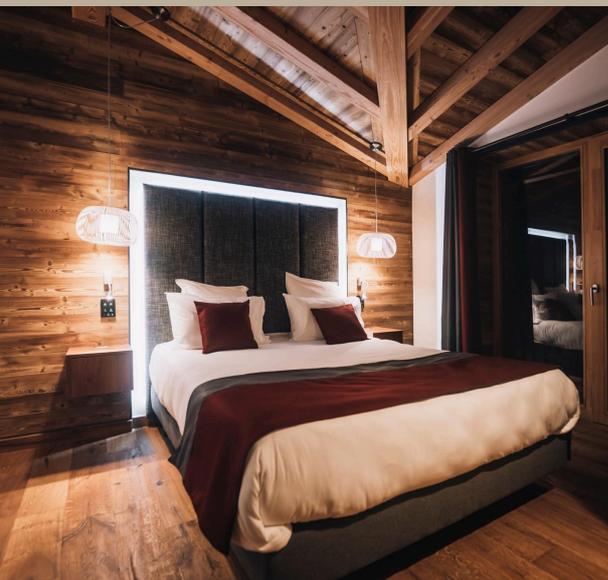
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LES BALCONS

ADDITIONAL COSTS to be paid on site at the time of booking

- Pet: 100 eur/stay, with a limit of two pets (dog or cat) per apartment
- Covered car park with optical reading (max.height 2.10m) : 56 eur/week
- Possibility to charge electric cars using WallBox charging point of 11kWh (extra cost) - Book a time slot at the reception
- Extra kit of towels or bed linen : 8 eur per kit
- Loss of key(magnetic card): 15 eur, loss of bath robe: 50 eur
- Tourist tax: 2.50 eur/day/pers over 18 (subject to change by the town)
- Security deposit: 650 eur returned after the inventory check (Les Balcons app, VISA/MASTER authorisation, cheque)

SHOPS ON SITE (Chalets of the Residence Les Balcons Val Cenis Village)

- Restaurant LA BERGERIE (Traditional cuisine) Chalet 5 - Tel. +33 (0)4 79 20 64 05
7:30am-10am / 12pm-2:30pm / 6:30pm-10:30pm
- SHERPA grocery shop 7 days a week Chalet 6 - Tel. +33 (0)4 79 20 64 06 - 7:30am-12:30pm / 4pm-7:30pm
- Ski shop SPORT 2000 Chalet 7 - Tel. +33 (0)4 79 20 64 07 - Friday. Saturday.Sunday 8:30am - 7pm
and from Monday to Thursday 8:30am-12:30pm / 4pm-6:30pm)
- Laundromat (coins or notes) Chalet 4



To facilitate administrative procedures, please provide us with the following information:

- . The first and last name of each occupant
- . The date of birth of the children for tourist tax exemption
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.

Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.



LES BALCONS
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RÉSIDENCE ★★★★★