

INCLUDED WITH THE BOOKING

- Beds made on arrival (excluding sofa beds)
- Towels and bath mats provided for all participants
- End of stay cleaning (except bins & kitchen)
- Cleaning product kit (sponge, dishwasher tablets, dustbin bags, washing up liquid, multi purpose degreaser)
- High-speed Wi-Fi, television with international channels
- Kitchen equipped with oven, microwave, fridge/freezer, dishwasher, electric filter coffee machine, induction hobs, kettle, toaster
- Wood for wood burner freely available (if present in the apartment)
- Private ski locker

LES BALCONS DE BELLE PLAGNE****

1001 Route de Belle Plagne BELLE PLAGNE 73210 LA PLAGNE TARENTAISE - FRANCE +33 (0)4 79 55 76 76 belleplagne@les-balcons.com



RECEPTION OPENING HOURS

8am-12pm and 4pm-7pm Saturday: 7:30am-9pm

PROCEDURE FOR LATE ARRIVAL

- Let the reception know before 7:00pm to get the code to the key box that is located in the lounge area of the reception.
- -In the box will be an envelope with the instructions to get to the apartment which will have been left open with a key inside.
- In case of a problem, the hotel reception is open until midnight (transfer of the call line of the residence to the hotel).

ON ARRIVAL

Beds (excluding sofa beds) will be made according to the number of people registered, towels and bed linen for those sleeping on the sofa bed will be left in the apartment.

GOOD TO KNOW

- One stay = 7 nights minimum
- Check-in from 5pm onwards and check-out between 7:30am and 10am (depending on the appointment time for the inventory)
- For your comfort and safety, the maximum number of occupants must not exceeded under any circumstances
- Children aged 24 months and over are considered occupants in their own right. Beyond the maximum capacity provided and for everyone's comfort, only one child aged 0-24 months will be accepted per room with a maximum of 2 for the apartments.

BEFORE DEPARTURE

The occupant must ensure that:

- The dishwasher and bins are emptied
- The fridge and oven are cleaned
- The bed linen and towels are left on the table in the lounge or in the apartment entrance

A cleaning supplement may be charged if the apartment is not left in good condition

EQUIPMENT LOAN (on request, limited stock)

- Childcare equipment: travel cot & mattress (bring bed linen), high chair, booster seat (on request when booking the flat)
- Ironing board and iron
- Raclette, fondue and pancake sets
- Board games
- Nespresso coffee machine



LES BALCONS SPA AND GYM

Tel. +33 (0)4 79 55 79 56

10am-12pm / 3pm-8pm (closed on Saturday) - Adult only from 7pm to 8pm

The wellness area includes (free access - towels provided):

- Indoor swimming pool (5mx10m. Depth 1.22m).
- Children are welcome under adult supervision
- Sauna (reserved for over 16s)
- Hot tub (reserved for over 14s)
- Gym (reserved for over 14s)
- Thalgo area for treatments and massages (paid service and with reservation) (reserved for over 18s)

These restrictions meet safety and well-being standards to ensure the best experience for all



ADDITIONAL COSTS to be paid on site or at the time of booking

- Pet: 100 eur/week, with a limit of two pets (dog or cat) per apartment
- Covered car park of the residence (max. height 2.06m): 91 eur/week Possibility to charge electric vehicles using WallBox charging point of 11 kwH (extra cost).
- Extra kit of towels or bed linen: 8 eur per kit
- Kit of extra cleaning products : 6 eur
- Loss of kev: 50 eur
- Tourist tax: 2.75 eur/day/pers over 18 (subject to change by the town)
- Security deposit: 600 eur returned after the inventory check (Les Balcons app, VISA/MASTER authorisation, cheque, cash)

SHOPS ON SITE

- Restaurant LE CHALET (Savoy and Alsace specialities) - Tel. +33 (0)4 79 55 76 70

8:30am-10am/12pm-2pm/6:30pm-10pm (250 seats)

Bar service from 8am to 10pm (opening hours can change at the end of the season)

- Ski shop SKISET Pow Rider Belle Plagne Tel. +33 (0)4 79 55 18 91
- Saturday from 8am to 8pm, Sunday from 8am to 7pm and Monday to Friday from 8:30pm to 7pm
- Laundromat a 10mn walk from the residence



To facilitate administrative procedures, please provide us with the following information:

- . The first and last name of each occupant
- . The date of birth of the children for tourist tax exemption
- . The telephone number and/or email address of the main occupant. This information is necessary to contact the client in case of late arrival. In addition, the email address will also allow the guest to check in online and pre-authorise the apartment security deposit.

Please note that only 1€ will be temporarily blocked during the pre-authorisation, and not the total amount of the deposit. The actual amount will only be taken at the time of departure, if replacement, cleaning, or other additional services not paid for are due.

